



LOCAL OFFER SURVEY RESULTS

AUGUST 2023



BACKGROUND

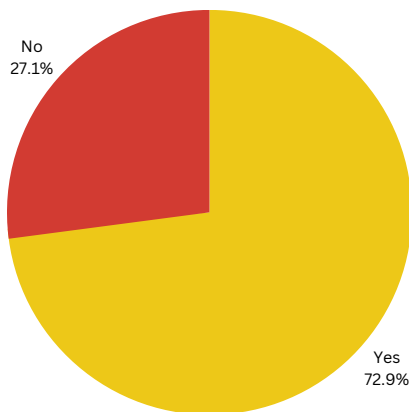
A survey was conducted over a five-week duration, spanning from June to July. This survey aimed to systematically gather insights and opinions from a diverse respondent pool. The survey amassed a total of 228 responses.

Claire Pritchard had written the questions before we published the survey. Most questions had a few free box so findings have been grouped/summarised below.

SURVEY RESULTS

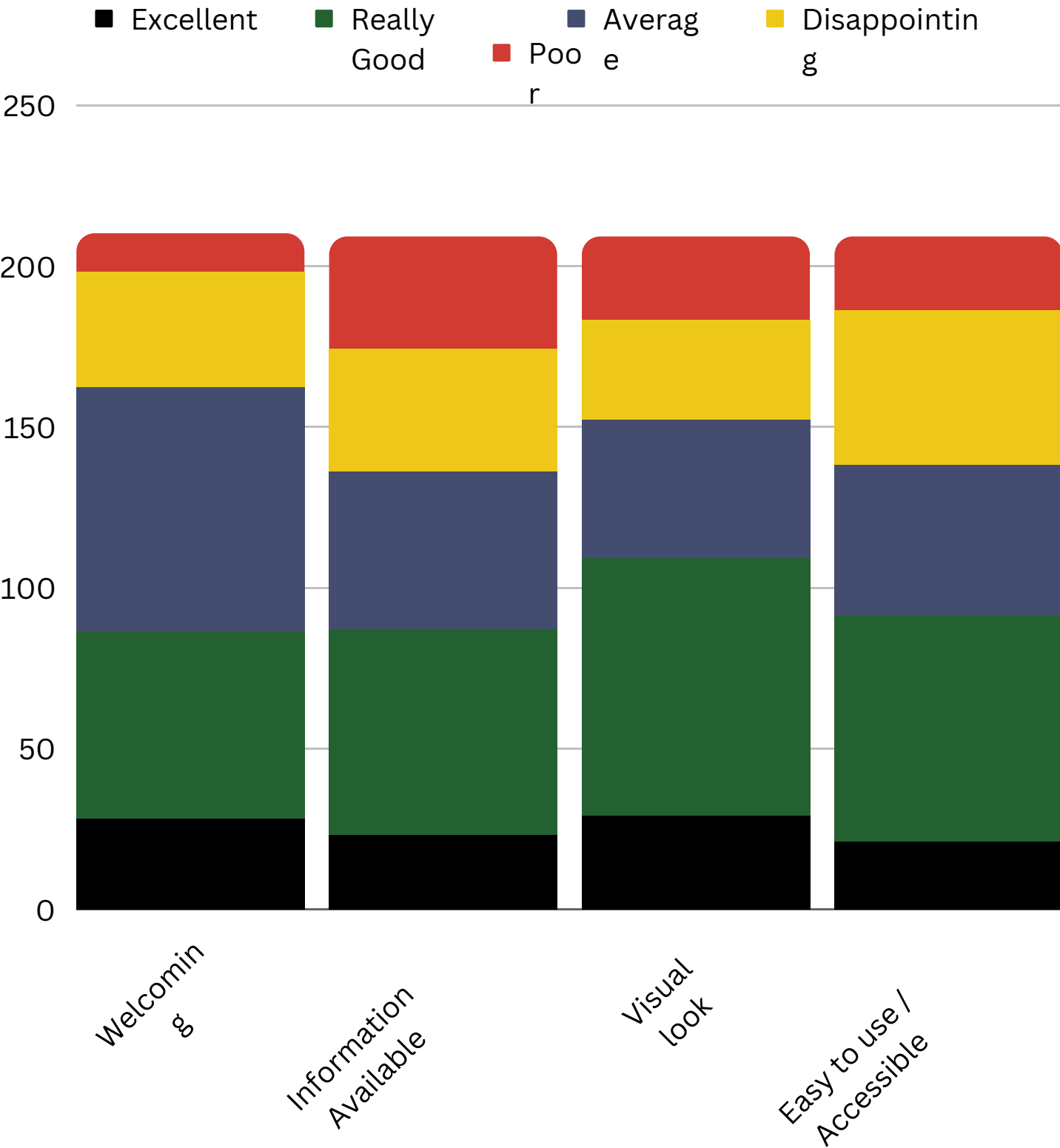
Question 1 - Are you aware or have you heard about the SEND local offer/website? If yes, where did you hear about it? (192 responses)

| | |
|-----|-----|
| Yes | 140 |
| No | 52 |

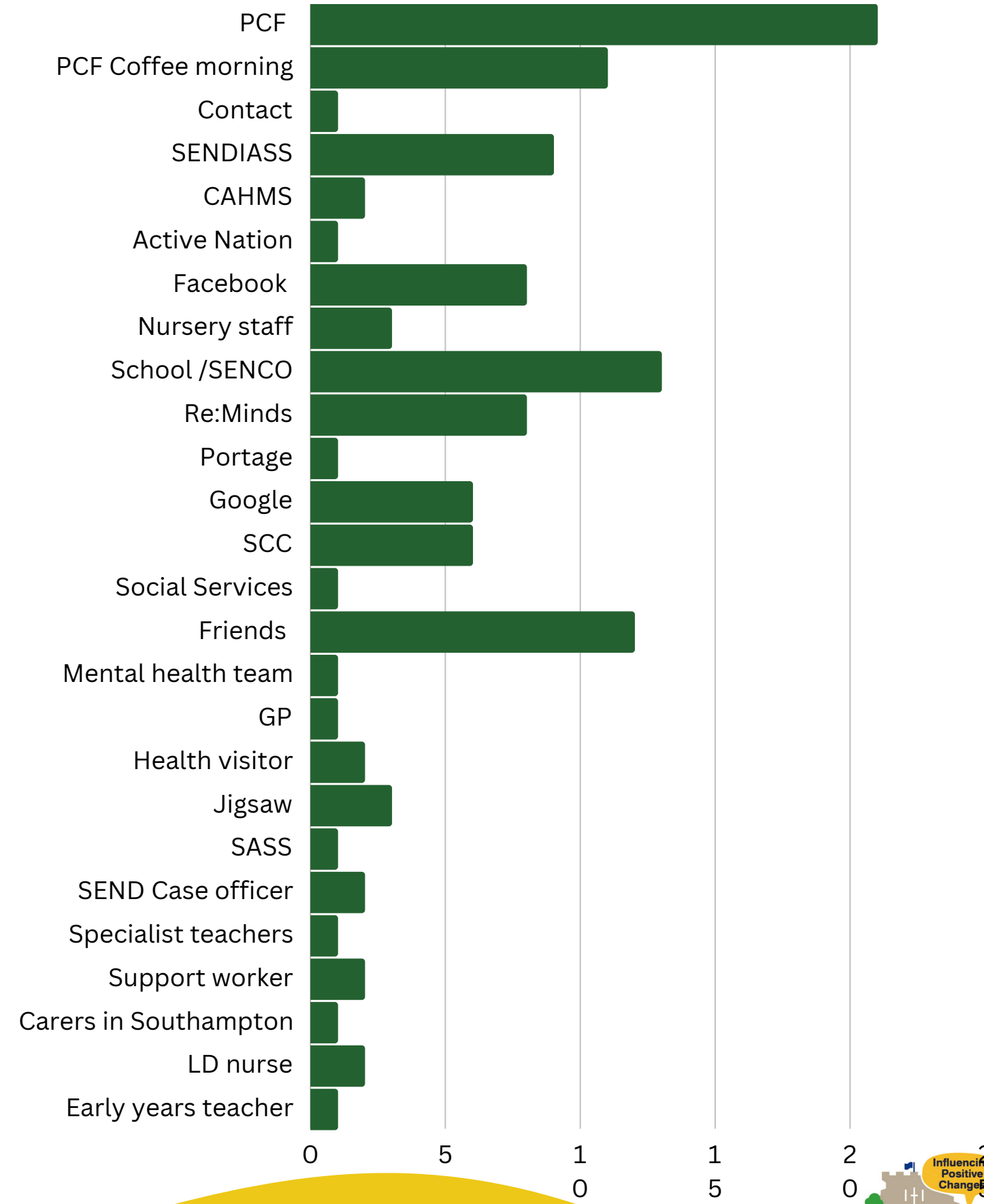


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|-------------------------|-------------------------------|----------------------------|
| PCF Cofee mornings - 27 | Facebook - 20 | Word of mouth - 15 |
| PCF Newsletter - 12 | Nursery / School / SENCO - 12 | SENDIASS - 9 |
| PCD Coffee morning - 7 | Google - 6 | Re:Minds - 6 |
| Portage - 3 | Jigsaw - 2 | Support group - 1 |
| Health Visitor - 1 | Twitter - 1 | SCC Website - 1 |
| NVR Course - 1 | Surestart / Family Hub - 1 | Local offer newsletter - 1 |

Question 2 - If you have looked at or used the local offer website, what did you think of it?
(209 Responses)



Question 3 - Where/who do you normally contact for information about Special Educational Needs and Disabilities in the city? (184 Responses, some put more than one)



Question 4 - What type of information would you normally search for and can you let us know the keywords you would use to search for this information? (163 Responses and some put more than one keyword)

| | |
|-----------------------------------|---------------------------------|
| 1:1 – 1 | SEN friendly – 2 |
| Accessible activities – 2 | SEN law – 1 |
| Activities for teenagers – 1 | SEN pre-school – 1 |
| ADHD – 4 | SEN Schools – 1 |
| Adoption – 3 | SEND local offer – 2 |
| ASD – 2 | Sensory play – 1 |
| AuDHD – 1 | Sensory needs – 1 |
| Autism – 4 | Short break activities – 1 |
| Autism care – 1 | Short break ideas – 1 |
| Autism support – 2 | Short breaks – 3 |
| Carer goes free – 2 | Special education – 1 |
| Child care – 1 | Special needs – 1 |
| Complaints for SEN – 1 | Special schools in the city – 1 |
| Disabilities – 1 | Support – 1 |
| Disabilities social worker – 1 | Support for siblings – 1 |
| EBSA – 1 | Support for x,y,z – 1 |
| EHCP – 4 | Support in schools – 3 |
| Help in schools – 2 | Trauma – 1 |
| Help for SEND children – 1 | Tribunal – 2 |
| How can I help my SEN son – 1 | Young carers – 1 |
| Jigsaw – 1 | Wheelchair repairs – 1 |
| Learning difficulties – 1 | |
| Mental health – 2 | |
| My rights – 1 | |
| Older SEN children activities – 1 | |
| Parent application for EHCP – 4 | |
| PFA – 1 | |
| Play schemes – 1 | |
| Previously looked after – 1 | |
| Respite – 2 | |
| School based trauma – 1 | |
| School taxi – 1 | |
| School transport – 5 | |
| SEMH – 1 | |
| SEN – 2 | |
| SEN activities – 2 | |
| SEN days – 2 | |
| SEN events near me – 1 | |

Question 5 -Do you have your own translation / Accessibility software installed on your phone/laptop/PC/tablet (for examples, read aloud, increase increase text size, language translation software)? If yes, which software do you use? (164 Responses)

| | |
|---|-----|
| No | 157 |
| No, but would like to know more as dyslexic | 1 |
| Yes, Magnifier | 2 |
| Yes, Google Translate | 3 |
| Yes, but didnt say what | 1 |

Question 6 -Any other comments about the Local Offer? (136 Responses, most were no or no comment, rest included below)

Keep up the good work

This has really improved in the last 1-2 years

I hope it doesn't go away, it's nice to have something to turn to

I know it is a centralised term but I hate 'local offer' as a term- I think it should be 'local SEN offer' or something similar because it doesn't mean anything to parents.

The name of it is confusing, it doesn't seem to represent what it is.

Local offer is a mystery

Still not 100% sure what it is, it looks a bit odd with photos at the top and drawings at the bottom

The Facebook group is un original. Only see posts shared. Nothing new

I really dislike the picture in the Facebook page with the masks. I find it quite triggering so have unfollowed it

There were some other specific issues which have been raised separately to the LA.

Couldn't see how to apply for a EHCP, or what happens when applying. Couldn't see how to get a referral for ASD assessment

Not a easy to use website. The link I clicked on didn't work.

How do you access Jigsaw as my friend needs to access it, but I cant remember which professional helped us.

Struggle to find the info, seem to have to click a lot of buttons to find what I need, could be more streamlined

The offer itself needs reviewing & improving

Respite/ short breaks restricted to under 19's. We have nothing

A couple of bits I looked up are wrong

Needs improving and then communicating to parents.

Info quoted a bit out of date. Asperger no longer diagnostic term, NAS findings from 2007, Autism Hampshire directory from 2019. Need more consistency throughout website as SEND and SEN both used - keeping to just SEND would be better